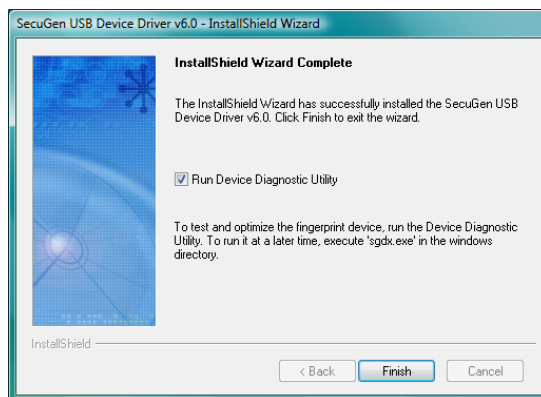


Install Drivers using the SecuGenDriverInstall Program

- 1 Connect the fingerprint reader to the PC's USB port.
- 2 Insert driver CD or download driver file, and run **setup.exe**.
- 3 Click on **USB Driver**, and follow instructions on the screen.

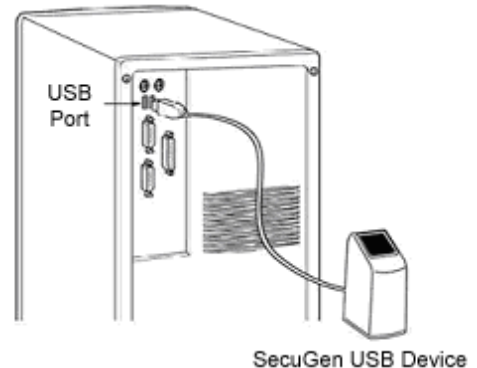


- 4 The program will automatically determine your device model if the USB reader is connected. If not connected, all drivers will be installed.
- 5 Check the **Device Diagnostic Utility** box to practice capturing fingerprints and to optimize the brightness settings of the reader for optimal performance. To run this utility later, go to **Program Files > SecuGen** and run **SGDX.exe**.



For Best Results when Reading a Fingerprint

1. Place the pad (NOT the tip) of your finger so that it covers the sensor window completely.
2. You don't have press hard. Apply only as much pressure as you would need to hold a piece of paper between your fingers.



Troubleshooting Tips

My reader is initialized, but fingerprints aren't captured

SecuGen USB readers cannot operate at the same time as high-speed USB devices like cameras or some audio devices. Such devices must be turned off before fingerprints can be captured due to the USB bandwidth limitation.

My reader won't power on

Make sure the SecuGen reader is plugged into a USB port either on the host computer or a self-powered hub. SecuGen USB mice and keyboards have slightly higher power requirements than the Hamster and require a dedicated USB port to operate. For example, the SecuGen OptiMouse will not operate when plugged into a multiple USB port keyboard because power cannot be shared between the two devices. Instead, plug the SecuGen reader directly into the computer.

I've lost my driver CD

Device drivers can be downloaded from our website at www.secugen.com/download.

I need more help

Please visit the support page on our website at www.secugen.com/support. From there, you can download the document **SecuGen Fingerprint Reader User Guide** for full installation instructions, usage and troubleshooting advice.